

7 DECEMBER 2023

WE'RE CONNECTING THE  
AWARD-WINNING  
SUPERPLASTICORP  
CUSTOMER SERVICE TEAM  
TO OUR HELP DESK!



WHY ARE WE DOING THIS? TO  
IMPROVE OUR CUSTOMER  
SUPPORT WITH A COMMON  
CUSTOMER SUPPORT PLATFORM.



WHAT WILL CHANGE YOU  
ASK! MORE HELP DESK  
AGENTS ACROSS MULTIPLE  
TIME-ZONES WILL BE  
AVAILABLE TO LEND A  
HAND! ATTACHMENTS WILL  
BE HANDLED VIA SECURED  
EMAIL. HELP PAGES WILL  
BE UPDATED FOR  
COMPATIBILITY WITH THE  
SUPERPLASTICORP  
CUSTOMER SUPPORT  
PLATFORM AND SIMPLIFIED.

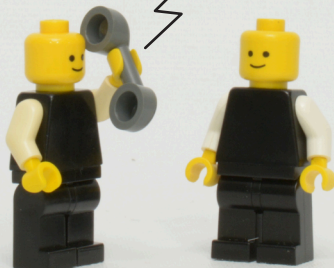


CONTACT THE  
HELP DESK  
ANYTIME!



25 JANUARY 2024

Your call is important to us. All operators are busy.  
Expected wait time is two to four weeks. Please stay  
on the line. Your call will be answered in the order it  
was received.



SO EXACTLY WHAT  
AWARD DID THE  
CUSTOMER SERVICE  
TEAM WIN?

THE ANNOUNCEMENT  
DID NOT STATE THAT  
WAIT TIME WOULD  
IMPROVE, DID IT? NO.



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